

Autumn
2023

Winterton Medical Practice

Quarterly Newsletter

The Friends & Family Test

The friends and family test (FFT) launched in GP practices in December 2014. The Practice looks forward to your feedback through the test to assist in shaping future care provision. Patients are asked to provide feedback at every interaction with the surgery. Under the national FFT, patients are asked a standard question: "How likely are you to recommend our service to friends and family if they needed similar care or treatment?"

August Results

At Winterton and Burton Surgery, 93.8% patients were extremely likely or likely to recommend the Surgery.

September Results

At Winterton and Burton Surgery, 93.1% patients were extremely likely or likely to recommend the Surgery.



iapt

Improving Access to Psychological Therapies

IAPT provide talking therapies for adults Over 18 experiencing common mental health problems.

If you have experienced any of the following for more than two weeks, please contact us.

- Depression • Anxiety • Phobia • Panic
- Post-traumatic stress disorder (PTSD) • Obsessive compulsive disorder (OCD)

You can now self-refer at: iapt.rdash.nhs.uk

Or call on: **03000 216165**

New GP Partner

Winterton Medical Practice are delighted to announce that Dr Chidubem Alache-Nwankwo became a GP Partner at the practice on 1st October 2023. Many of you may have already met Dr Chidubem Alache-Nwankwo as she has been a Locum at Winterton surgery. I am sure our patients will join with us in welcoming her to the Partnership.

Winterton Medical Practice is on Facebook!



The practice has a Facebook page to keep patients informed and updated on medical news. Please search for "Winterton Medical Practice" and "like" our page! We regularly update our page to ensure that our patients are updated with the latest news.

Flu and Covid Vaccination Eligibility

Eligible patients for the Flu Jab:

- Aged 65 years and over.
- Aged 6 months to 64 years who are clinically at risk.
- Pregnant women
- Aged 2 or 3 years old (will have Fluenz)
- In a care/residential home
- Carers in receipt of carer's allowance, or those who are the main carer of an elderly or disabled person.
- Close contacts of immunocompromised individuals
- Frontline workers – both clinical and non-clinical

Eligible patients for COVID:

- Aged 65 years and over.
- Aged 6 months to 64 years who are clinically at risk.
- In a care home for older adults
- Frontline health & social care workers
- Aged 12 to 64 years who are household contacts of people with immunosuppression.
- Aged 16 to 64 years who are carers and staff working in care homes for older adults.

Klinik

Get help from
your GP with
Klinik Access.



We have introduced a new facility for our patients to use to contact the surgery from your electronic device. Klinik can be used to contact our team for clinical or administrative queries, and you will be directed to the department that you require to help with your query.

Klinik can be found by visiting our website or via the below link.

<https://access.klinik.co.uk/contact/winterton-medical-practice>

Telephone Numbers

Winterton Reception – 01724 732202

Burton Reception – 01724 720202

Winterton Repeat Prescription – 01724 732205

Burton Repeat Prescription Line – 01724 720100